

WHAT'S WORKING IN THE FIELD

Welcome new Steering Committee members:

- Jeff Dincau; Sheetmetal Foreman
- Bob Ehle; Sheetmetal Foreman
- Dale Thrun; Sheetmetal Foreman



"The job box is awesome. Very efficient to work out of. The lights were very helpful in the dark conditions." - Ron Nowak, Jr. - Journeyman Plumber

Upright Job Box (Left): Painted white for higher visibility and cleanliness. Labeled for easy ID, which eliminates wasted time and motion searching for plumbing parts.

"The DECC Connex is organized nicely. We have a keep-fill agreement for our hardware so we never run out and can easily keep minimums on hand. Everything has a space and is labeled. There is no extra room for clutter because everything has a space to cut down on treasure hunts." - Jim Pascoe - Sheetmetal Foreman

Mobile Gang Box (Top Right): Keeps SM workers near the point of work. A vice, strap master and wheels were attached, creating a workbench gang box. Wasted motion and travel are almost eliminated. Previously workers traveled over 200 ft. to cut hangers, then back to the location for the install. Now they simply roll the cart forward with needed equipment near the point of install.



Scissor Lift Tray (Bottom Right)-Used in scissor lifts to help keep small tools near, to eliminate non-productive time going down to retrieve them from the ground.



VENDOR INVOLVEMENT

By simply asking the question, our foreman and P.M.'s are finding that our vendors can provide us increased value, reducing the amount of wasted time and travel for our people:

- Foreman and project managers have successfully negotiated agreements with vendors to supply consumables on a consignment basis (pay only for what is used).
- Jamar staff are able to stay on site at the point of work. Less running for 'this and that' which increases productive time on the job.
- Our skilled workers remain on site, which adds greater value to the customer.
- One job site Foreman estimated a low average of 2 hrs. per day running off-site to pick up items they ran out of or needed during the course of the day. Using an avg. wage of \$50/hr., that's \$100/day or \$500/week wage on wasted travel (motion) alone.
- An added benefit to consignment programs is that paperwork is reduced: the Hartley job reduced P.O.'s traveling through the system by 75% throughout the job.

A MESSAGE FROM THE STEERING COMMITTEE CHAIR:

What's really at work in the examples listed above is people - people challenging the status quo to find a better way. Our field people think on their feet constantly and come up with creative, innovative solutions to help them effectively execute projects and provide more value to the customer, as noted on this page and in previous newsletters. Their creativity isn't new.

What is new is sharing these time saving methods across departments and trades. Also new is the idea that our field workers need to be informed of and understand the bigger picture – goals for the day, the week. Are they on schedule or behind schedule? They need avenues to express issues that affect their daily work. They need to be listened to so that adjustments can be made, all with the goal of increasing customer value. While this idea of sharing information may be a paradigm shift for some, remember that non/under-utilization of people is one of our eight wastes. In every department we must learn to share information better and more frequently. We must listen to new ideas and not be content with the way it's always been. Are you helping or hindering in this effort?

SOLID PARTNERS. SOLID SOLUTIONS. SOLID SERVICE.

If you have questions or comments, please contact a member of the Steering Committee: Cindy Luoma, Heather Salfer, Craig Fellman, Roger Daoust, Tim Grimsrud, Shaun Johnson, Mark Ziells, Scott Drennen, Mike Dryke, Dale Thrun, Jeff Dincau, Bob Ehle

JAMAR'S LEAN PURPOSE:

Increase Customer Value Through:

- Empowering Our People
- Eliminating Waste
- Enhancing Productivity