

# GRAFITTI BOARD - Revisited

Lake Superior College kicked off training on May 11. A class of 19 are currently participating in this training. This training will meet our original grant goal to train 25% of our staff in this format.

As with all continuous improvement, we have adjusted the content and "Jamarized" the curriculum to meet construction needs. With three classes behind us, we have lots of material to build on.

In the near future, we will offer a shorter Lean overview for others who want to learn Lean principles.



As part of the 'check' part of *Plan-Do-Check-Act* (PDCA), the cycle of continuous improvement, the Lean Steering Committee has taken a look at the graffiti board - it's purpose and effectiveness – in generating ideas for improvement.

To date, we've noticed that we may not have effectively communicated the process with what is done after comments are submitted, are ideas being followed up on? If so, what is being done? Based on your feedback, we are taking this opportunity to revise and clarify a couple things.

## PROCESS:

• Ideas are collected bi-weekly from the board, then a diverse group of 4 staff, lead by 4<sup>th</sup> yr. Sheetmetal Apprentice, Shaun Johnson meet bi-weekly to review the ideas and prioritize them based on alignment with basic criteria, including:

- Is the idea in line with annual strategic goals?
- Are the ideas low cost/no cost or 'just do it' items? (measured in part by the resources needed to carry out the improvement)

Ideas that need further clarification are followed up on by a member of the group. Once a suggestion is carried out, the status is posted on the board. If a project cannot be carried out at this time, it remains on a list for future review.

**Graffiti Board Purpose:** To allow all members of our workforce to submit their ideas for making Jamar a more productive company and a better place to work. A graffiti board can be used on job sites, in trailers, etc. for the same purpose.



## Lessons From the Hive

Learning organizations recognize areas to improve and share that information as a means to enhance performance across departments and trades.

Double banding flex duct is typically a manufacturer requirement, yet often not done on install. Recently a building Inspector reminded one of our Foreman of the *requirement*. If not done right the first time, going back to reinstall the bands (or UL listed tape) properly causes a lot of rework and wasted time; not to mention other problems down the road with insulation coming loose due to the duct not being banded properly.

This foreman did the right thing – he saw an opportunity to help others from making the same costly mistake and shared the information. Thanks Dale!



## SOLID PARTNERS. SOLID SOLUTIONS. SOLID SERVICE.

If you have questions or comments, please contact a member of the Steering Committee: Roger Daoust, Jeff Dincau, Scott Drennen, Mike Dryke, Bob Ehle, Craig Fellman, Tim Grimsrud, Shaun Johnson, Cindy Luoma, Heather Salfer, Dale Thrun, Mark Ziells

## JAMAR'S LEAN PURPOSE:

Increase Customer Value Through:

- Empowering Our People
- Eliminating Waste
- Enhancing Productivity